



JUDICIARY OF GUAM

Office of the Guam Bar Association Executive Director
Guam Judicial Center, Second Floor
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ROBERT J. TORRES, JR.
Chief Justice

PERRY C. TAITANO
Administrator of the Courts

BRUCE A. BRADLEY
Executive Director

MEMORANDUM

TO: GUAM BAR ASSOCIATION MEMBERS
FR: Bruce Bradley, GBA Executive Director
DT: February 22, 2008
RE: **Reminder – Erica’s House Family Visitation Center Evaluation**
DEADLINE February 29, 2008

Erica’s House distributed a memo and evaluation form on January 30, 2008 (again attached here) asking Bar Members with clients that utilize Erica’s House to discuss the matter with those clients and complete the evaluation form by February 29, 2008. Erica’s House will use the information received through the evaluations to both improve services offered at the visitation center and to fulfill federal grant requirements.

If you work with any clients that utilize the valuable services provided by Erica’s House please follow up with those clients so input from the folks that use the services can be considered by the center.

Thank you.

GUAM BAR ASSOCIATION BOARD OF GOVERNORS

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Erica's House – A Family Visitation Center
1102 East Sunset Blvd.
Barrigada, Guam 96913-1602
(671) 642-4020 -4022 / Fax: (671) 642-4021

January 30, 2008

To: Practicing Attorneys on Guam who have used Erica's House

Enclosed in an evaluation form that we would like you to complete and fax to 642-4021 by February 29, 2008. We hope this is enough time to get feedback from your clients. If not, please call me at the number above to make other arrangements.

We will use the data received to gauge the effectiveness of services Erica's House provides and improve on them. Also, an evaluation of Erica's House is needed to fulfill a federal grant requirement and we have a similar evaluation form for our clients to complete.

We hope that Erica's House has met your client's needs and if it has not, we gladly welcome constructive criticism.

Si Yu'os ma'ase for taking the time to complete the evaluation form.

Monica C. Taimanglo
FOR: Monica C. Taimanglo
program director

Attachment

RECEIVED
GUAM BAR ASSOCIATION
Office of the Executive Director
Guam Judicial Center, Second Floor
120 W. O'Brien Drive
Hagatna, Guam 96910-5174
Date: 2/4/08 Time: 4:10 PM
By: [Signature]



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Evaluation Form

Please circle: Judge Lawyer

Please help us improve our services by completing this questionnaire. You may use the backside of this form, if needed. "Thank you" for your cooperation.

1. Are the reports filed in court done in a timely manner? Yes No
2. I would rate the contents of the filed report as: Poor Fair Good Excellent
3. If your response is "poor" or "fair," how could the reports be improved?

4. Are the hours of operation adequate? Yes No
5. Would opening a few hours on holiday Mondays be beneficial? Yes No
6. What hours would best suit your client's needs? _____
7. What positive comments have you heard or experienced regarding Erica's House?

8. What negative comments have you heard or experienced regarding Erica's House?

9. What can we do to improve our services? _____

10. Overall rating of Erica's House in meeting your client's exchange or visitation needs: Poor Fair Good Excellent
11. If your response is "poor" or "fair," please explain further: _____

12. Additional comments: _____
